



Donegal
Rape Crisis Centre

DONOR CHARTER

As a charity seeking donations from the public, Donegal Sexual Abuse and Rape Crisis Centre, CLG complies with the [Charities Regulator's Guidelines for Charitable Organisations on Fundraising from the Public](#). (link to be provided)

DSARCC's commitment to our donors is based on the Guiding Principles of Fundraising:

1. Respect
2. Honesty and Integrity
3. Transparency and Accountability

DSARCC commits to embody these principles in practice and that our donors and prospective donors can have full confidence that they will:

- Be informed of the organisation's mission, vision and of the way the organisation intends to use donated resources.
- Be informed of the identity of those serving on the organisation's board and management, and that the board will exercise prudent judgement in its stewardship responsibilities.
- Have access to the organisation's most recent financial statements.
- Be assured that any gifts will be used for the purposes for which they were given. Receive appropriate acknowledgement and recognition.
- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law.
- Respect the donor's Right to Privacy.
- Expect that all relationships with individuals representing the charity will be dealt with professionally.
- Be informed whether those seeking donations are volunteers, employees of the organisation, or third party agents fundraising on behalf of the organisation.
- Have easily available the agreed policy and procedures for making and responding to complaints regarding fundraising.
- DSARCC will ensure that any requests for any names to be deleted from mailing lists are carried out promptly and to inform donors and supporters if the organization intends to share the mailing lists with third parties. (does not exist at the moment but required in the future)
- DSARCC will ensure that any cash donations given by a member of the public to a Volunteer fundraiser (approved by DSARCC) will receive a receipt from the organisation. The Volunteer will take details of the donor's name, address and the amount donated.

- Receive prompt, truthful and forthright answers to questions you might have of the organisation.